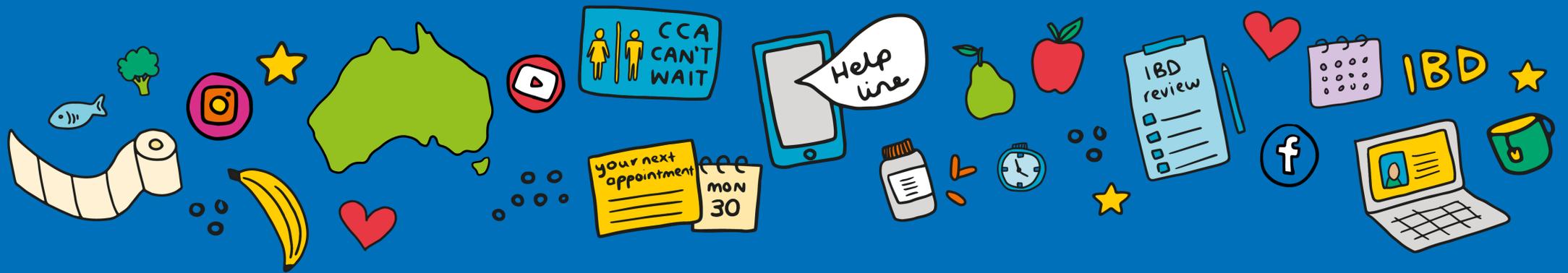


# Supporting the Crohn's and Colitis community for 35 years



# Annual Report **2020**

# In this report

<b>Our Organisation</b>	2
<b>From the Chair and CEO</b>	3
<b>Year of highlights</b>	4
<b>Programs and Services</b>	5
<b>Youth and Children's Programs</b>	8
<b>Volunteers and Supporters</b>	9
<b>Research and Education</b>	11
<b>Events and Community Fundraising</b>	15
<b>Publications</b>	18
<b>Digital Transformation</b>	19
<b>Financial Report</b>	20
<b>Board of Directors</b>	21
<b>Thank You - Donors</b>	23
<b>Our Partners</b>	24

## Our Vision and Strategic Priorities



### Who is CCA?

Crohn's & Colitis Australia (CCA) is a national not-for-profit organisation playing a leading role in driving change to support Australians living with Crohn's disease and ulcerative colitis, collectively known as inflammatory bowel disease (IBD). Since its founding in 1985, CCA has been helping make life more liveable for Australians living with IBD, for which there is no known cure.

### Our Vision

We empower people to live life at its fullest potential as we search for a cause and cure for Crohn's and colitis.

### Our Purpose

- Drive system change and improvement in quality of care
- Engage with, empower and educate people living with Crohn's and colitis, as well as healthcare professionals and carers
- Raise awareness of Crohn's and colitis and promote gut health within the community
- Build research capacity in the search for a cause and cure

### Our Values

Our values underpin everything we do and provide a moral compass in our response to opportunities, challenges and decision making. They include:

- Connection with the Crohn's and colitis community
- Innovation and life-long learning
- Agility
- Social and fiscal responsibility

### Our Goals

We continue to:

- Improve quality of care for people living with IBD
- Strengthen our research scholarship program
- Nationally broaden our support services and networks
- Build substantive awareness and broad engagement on IBD
- Ensure CCA is financially sustainable and is a long-term capable not-for-profit organisation

### Our Strategic Priorities 2020-2022

#### Empowering our community

- Increase national profile, support services and volunteers in each state and territory
- Strengthen relationships with stakeholders nationally
- Keep support service and membership offerings under review and trial and implement new initiatives
- Become a leader within the international community

#### Advancing Quality of Care

- Drive priorities in the IBD National Action Plan
- Communicate findings from quality of care projects
- Advocate for improvements in IBD care, treatments and services
- Keep IBD quality standards under review
- Undertake hospital audits on a two-year cycle and expand our audit program

#### Strengthening our fundraising and brand

- Grow our GutSmart enterprise on an e-commerce platform
- Measure and grow consumer awareness of IBD and reputation of CCA's brands
- Increase digital and third-party fundraising activities
- Expand funding partnerships across corporate, government and philanthropy where there is brand alignment and value

#### Reinforcing a healthy culture and people

- Engage with people who have the right skills/attitudes aligned with culture and organisation values
- Drive best practice corporate governance with skills-based board conducting evaluations of performance every two years

#### Growing organisational sustainability

- Create and implement an organisation risk management plan
- Grow a lean organisation achieving budget targets and KPIs
- Increase financial reserves for investment in support services, research and digital capability
- Develop a data-driven organisation with strong digital capability

# From the Chair and CEO

At CCA we are fortunate to have a small but passionate leadership team supported by generous volunteers and a growing number of supporters committed to empowering people with inflammatory bowel disease to live fearlessly as we search for a cause or a cure.

2020 was a year where we faced numerous challenges but by "putting people first" we have taken up the challenges, had our culture tested and embraced the opportunities that emerged from the COVID 19 pandemic and begun revising our strategy for the future.

Who would have thought in such a tumultuous year, we'd:

- have our Live Fearless Challenge reach so many people (838 participants) and have its best year ever for total funds raised (\$272,000+) when our fundraising events and network were unable to operate and donations were down as many people struggled through the economic uncertainty.
- have support group numbers grow by 23%, finding alternative ways to meet instead of face to face, and that our new members would grow by 9%.
- be successful in being awarded the IBD Education for General Practice (GP Aware Project) contestable grant valued at \$700,000 in partnership with Gastroenterological Society of Australia (GESA) and Australian General Practice Accreditation Limited (AGPAL).
- grow our social media followers across all platforms to 30,000 with the highest growth during Crohn's and Colitis Awareness month in May with the "You're Not Alone" campaign promoting the holistic support required for every person with IBD.
- launch our GutSmart platform with its first course on "Nutrition and IBD for Dietitians" and have 22 participants from all states and territories of Australia.
- establish a Consumer Representative Panel consisting of people with IBD and carers to improve consumer engagement in research design, program planning and health information production including medication information.
- reach over 5,000 people via our streamed Q & As and Information Forums during the year and have 277,344 website visits with many visiting our COVID-19 Response page containing the latest news and medical information regarding the pandemic, ways to get assistance for those feeling isolated or in need of toilet paper and access to groceries in areas where hoarding behaviour was prolific.
- be able to fund two additional research scholarships investigating IBD using novel biological therapies and diagnostics.
- laugh and have fun with our toilet trivia questions during our inaugural World Toilet Day campaign in November highlighting the need for access to toilets #loowithaview.
- be able to do so much when most of us were working from home for six months of the year.
- have our profitability increase by \$291,685 compared with the previous year and our balance sheet strengthen

If it were not for the generosity of our supporters, volunteers, corporate and philanthropic donors, our probono partner organisations, our suppliers and the talent of our people within Crohn's & Colitis Australia, all of these achievements would not have been possible.

Critical to our success was our IBD Helpline and NurseLine with over 725 calls and appointments.

These vital services helped us listen and understand what was needed in the IBD community and provided information to better inform our COVID-19 plan including a revised financial budget which was enacted throughout lockdown and the return-to-work situation. In addition, our communication channels were ramped up with increased e-news frequency and bumper editions of the Inside Insight magazine. We were fortunate to have invested in a digital transformation and IT equipment in 2019 which helped us to work from any location throughout 2020.

Our work to review our strategy means we will continue the digital transformation of the organisation over the next years. We seek to improve accessibility, education, awareness and support to the IBD community so they can live fearlessly. Overall, we are deeply grateful for the support from our donors, volunteers, our board and advisory committee members, and our staff, thanking them all for their tremendous efforts and agility in a torrid and unprecedented year.

Our simple purpose is to help our community live fearlessly whilst we support the search for a cure of Crohn's and colitis. We are both extremely proud to participate in the leadership team at CCA and look forward to its growth and impact as it endeavours to make its vision a reality.



*Leanne (left) and Bruce (right) with CCA founder Angela McAvoy AM*



Bruce Rosengarten, Chairman

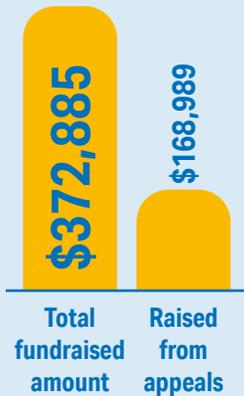


Leanne Raven, CEO

# Year of highlights



## Fundraising



**\$272,000+**  
funds raised during the 2020 Live Fearless Challenge



## Volunteers & Supporters

**2,578**  
members and volunteers in 2020

**9%**  
increase in new membership



## Programs & Services

**725**  
Crohn's and Colitis Helpline calls & NurseLine assessments

**26**  
support groups in 2020

**23%**  
increase in new support groups

**22**  
GutSmart course participants



## Events



**5,000+**  
stream views of Awareness Month Q&A + November forum

**live fearless challenge**

**838**

participants in the 2020 challenge

**103,000+**  
kilometres covered during the 2020 challenge

**93,000+**  
social reach for World Toilet Day



## Web & Social Media

**277,344**  
website visitors to [crohnsandcolitis.com.au](http://crohnsandcolitis.com.au)

**29,544**  
followers across all social media

**18%**  
growth in Instagram followers

*"I was **recently diagnosed** with Crohn's disease earlier this year and began **following your Instagram account** to hear stories from other people battling Crohn's like me; **it really helped me adjust to the diagnosis and not feel quite as lonely.**"*

# Programs and Services

CCA provides a diverse range of support programs and services for the IBD community, so that everyone has the opportunity to increase their knowledge and find answers to their questions about Crohn's and colitis.

In 2020, COVID-19 made it necessary for CCA to adapt to the shifting circumstances in order to continue providing our standard services. By embracing new digital approaches, CCA has continued to deliver valued support programs.

## Forums

IBD forums were reduced in 2020 due to COVID-19 restrictions. Thanks to a group of fabulous speakers, CCA was able to deliver a forum via an online platform that was well received by those who viewed it. Funding for the event was initiated by long-term CCA supporter Gabrielle Greathead, who successfully applied for a Community Grant from Kedron-Wavell Service Club. The forum has been posted on our website and can still be viewed by anyone who is interested.



The speakers at our online forum in November were:

- A/Prof Graham Radford-Smith: *Ulcerative Colitis – Two Sides of the Same Colon*
- Abigail Marsh: *Fibre – Friend or Foe?*
- Dr Eddie Shen: *Crohn's Disease: Silent, Always Smouldering?*
- Tracey Murrin: *A Personal Story*

CCA also held a Q&A live stream event for Awareness Month, hosted by CCA Ambassador Justan Singh and featuring gastroenterologist Associate Professor Susan Connor and IBD Clinical Nurse Consultant Alex Sechi. This event was supported by Eirene Lucas Foundation and our Awareness Month sponsors Janssen, Dr Falk and Takeda.

## Volunteer Support Groups

CCA Support Groups responded to the COVID-19 restrictions and adapted to online meetings in 2020. To protect the health of participants, face-to-face support groups were suspended in March 2020 but training sessions for new facilitators continued. Around eight support groups switched to using Zoom, Facebook or WhatsApp to continue to have video meetings or just keep in touch. The online meetings were well received and had the benefit of allowing people to participate when they were not well, or were too far away to travel to the meeting. Face-to-face meetings will return and online meetings will continue in 2021.

CCA managed to commence four new groups in 2020:

- Tuart Hill (WA)
- Townsville (QLD)
- Toowoomba (QLD)
- Robina (QLD)

CCA would like to thank all the volunteers who lead our support groups and who have enabled their continuation during the year, as well as Pfizer for sponsoring this program.



**5,000+**  
stream views of our online  
Facebook forum



**26**  
support groups  
across Australia



**33**  
support group  
facilitators



## CCA Helplines

### Crohn's and Colitis Helpline

Our Crohn's and Colitis Helpline continued to provide individual help, information and guidance on living with Crohn's disease or ulcerative colitis, provided by our expert peer Helpline Coordinator, Anita Reilly.

People living with Crohn's or colitis turn to this telephone helpline for support often when they are newly diagnosed, interested in new treatments or seeking suitable health professionals. They call to find ways to get on with life: coping with work or school, planning to travel and finding insurance, or making strategies around illness-related financial issues. The Helpline provided an important service for those with questions about IBD and COVID-19.

Some need help sorting reliable information from questionable 'internet advice', while others just call for someone who listens and understands. Helpline is there for anyone who needs it: patient, carer, friend or colleague.

### Crohn's and Colitis NurseLine

CCA's NurseLine provides access to an IBD nurse through a telephone appointment. The IBD nurse can provide specialised information and guidance for people living with Crohn's disease or ulcerative colitis as well as provide information, education and guidance on a wide range of subjects.

NurseLine can help people identify any issue that relates to their IBD, and help them build a personalised care plan based around those issues, and in some cases highlight and give access to services or resources.

This initiative is part of the Patient Pathways Pilot program developed by the Centre for Community-Driven Research.

### Can't Wait Card

The Can't Wait Card program continues to engage program affiliates, businesses and community venues to provide access to their toilets for CCA members living with IBD.

By showing the card, people with Crohn's and colitis are able to discreetly access toilets without embarrassment or distressing questions.

The campaign is also a business and consumer awareness campaign, with dedicated collateral available to businesses and their staff alerting members of the public and key business decision makers about the disease and its symptoms.

A surge in new memberships meant more people living with Crohn's and colitis received a Can't Wait Card than in any recent year, expanding awareness and usage of the card. CCA continues to encourage members to provide feedback on the card and its use.



# 582

**calls answered on Crohn's  
and Colitis Helpline**

*"Great service, lovely to talk to Anita on the phone. Anita is very knowledgeable."*



# 143

**calls and care plans  
via Crohn's and Colitis  
NurseLine**



# 470

**new Can't Wait Cards  
issued during 2020**

## COVID-19 Response

CCA developed a COVID-19 response webpage dedicated to the facts related to the virus and associated impacts on IBD. Available on the webpage are fact sheets, videos and recommendations from gastroenterologists. CCA also kept watch on IBD medication supplies and answered questions on what the pandemic means for children with IBD.

In response to panic buying of toilet paper, CCA advocated for inclusion of people on immunosuppressants to have access to special shopping hours at Woolworths and secured an arrangement with the Quilton toilet paper brand, who generously donated 6,000 rolls of toilet paper to distribute to people with IBD who are most in need.

We would like to thank D&D Mailing Services, Quilton and Roche Australia for their support in this project.

Some of the feedback from our online community:

*"I say a **big thank you** to Quilton for their generosity."*

*"I **really appreciated** the first delivery that you offered me."*

*"Wow that's a beautiful thought."*

*"You beautiful people."*

*"That is so awesome. We are sorted but that is so fantastic that someone recognises the needs of those with IBD."*

*"Sorted here also but what a lovely idea, better get my membership ASAP!"*



# 2,820

toilet paper rolls delivered throughout 2020



# Youth and Children's Programs

As more children and young people are diagnosed with Crohn's and colitis, CCA has sought to create engaging spaces where this cohort can share their experiences and ask questions of our mentors.

In 2020, most of CCA's youth programs were unable to go ahead because of COVID-19 restrictions. However, this has provided CCA with further inspiration to create a new and accessible online Youth Empowerment Program (YEP!).

## YEP! Online

Following the success of our face-to-face Youth Empowerment Program (YEP!), CCA is looking to start an online program to run alongside our in-person events in 2021.

Online, teenagers with Crohn's disease and ulcerative colitis can take part no matter where they live, allowing young people from rural and regional areas across Australia to attend for the first time. Furthermore, teens can connect with their peers and join in even when they don't feel well enough to travel or be there in-person.

Like our face-to-face program, *YEP! Online* will encourage young people to share their experiences and learn from each other about how to manage their Crohn's or colitis and thrive as they enter adulthood.

The best part about *YEP! Online*? It comes from an incredible group of young people, who participated in two co-design workshops in 2020 to create a program that could help other young people with Crohn's and colitis.

Thank you to Janssen for sponsoring this new project.

## The Bottom End

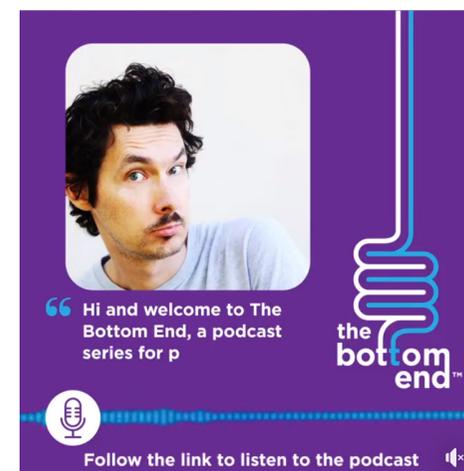
In 2020, The Bottom End podcast series – developed for young people who want candid, entertaining and uplifting insights into life with Crohn's or colitis – was updated with two additional episodes.

These new episodes build on the information initially shared in the first three episodes and cover topics, such as building support networks, whereby Luke Escombe and Dr Ed Giles talk about where to find reputable information and the most appropriate support. In episode 5, Brittani, Justan and Luke discuss the challenges IBD can pose on your day-to-day life and self-esteem.

All five episodes are available on iTunes and Spotify by searching for 'The Bottom End'. Thank you to Abbvie, our sponsor partner in this venture.

# YEP!

Online



“ Hi and welcome to The Bottom End, a podcast series for p

the bottom end™

Follow the link to listen to the podcast

# Volunteers and Supporters

Volunteers are an integral part of CCA's support services and without them, most of our programs would be unable to continue.

Our volunteers adapted to the changes brought about by COVID-19 by moving onto digital platforms to share their stories and continue to advocate for and support the IBD community.

## Ambassadors

A big thank you to CCA Ambassadors for spreading the word both through their own publicity, events and social media as well as CCA's organised events and publications, especially during Awareness Month.

A special shout out to CCA Ambassador Brittani Nicholl, who was awarded Adult Volunteer of the Year at the 2020 NSW Volunteer of the Year Awards: Northern Rivers Ceremony.

Congratulations also to the Orange Volunteer Team on their nomination in the Central West Regional Ceremony. Cassandra Anslow, Wendy McKern and Helen Moon have all been long-time volunteers at CCA and an inspiration to us all.

CCA Ambassador Jacinta Parsons also completed a great achievement by publishing her book *Unseen* that explores her deeply personal experience with coming to terms with a chronic illness.

We recognised length of service for many of our volunteers during 2020:

- Jan Platten 25 years
- Brittani Nicholl (pictured below) 10 years
- Karusha Ganga 3 years



## Probono support

Special thanks to Rosie Yeo (strategy), Houston (brand) and Allens (legal) our probono corporate organisations providing their time and using their expertise to support CCA during 2020.



113

number of volunteers



1,650

volunteer hours donated



8

CCA Ambassadors



### Membership

Following from the survey conducted of past and present members in 2019, CCA implemented a range of improvements and initiatives to drive greater membership uptake, renewal and communications.

### Member communications

The readership of CCA's regular member e-News grew significantly in 2020, including significant spikes in Open Rate when updates on COVID-19 news were made.

Upon the outbreak of the COVID-19 pandemic, CCA pivoted quickly to deliver Member e-News as a weekly item instead of fortnightly, ensuring members were kept up-to-date with the latest news and information as it became available. In parallel with our COVID-19 response page on the CCA website, Member e-News became a vital touchpoint for members throughout 2020 and continued to be sent weekly throughout the year.

### Membership acquisition and renewal

CCA took advantage of new technologies in the third quarter of 2020 to enhance the membership sign-up and renewal processes.

A newer, more simple and efficient form was created for each of these processes on the CCA website, removing previous barriers which new and renewing members often faced on our website. As a result, new member registrations increased by 77% in the final four months of the year, climbing to a 9% overall increase year-on-year for 2020.

Similarly, the rate of member renewals increased by 22% between September and December, reversing the trend evident in the months prior.

We hope to be moving to a new website in 2021 to make this process even more effective.

### Inside Insight Magazine

CCA produced three full-colour, quality magazines in 2020 which were available in both print and digital formats. 46,000 copies were printed for CCA members, IBD clinics, nurses and gastroenterologists. The Inside Insight magazine is a valuable resource for members, and improved in quality and size with bumper editions published in 2020.

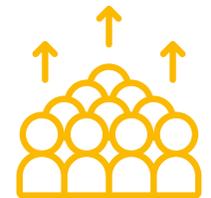
Articles included research updates, latest trends and developments in IBD, features on nutrition, as well as human interest stories. Thank you to Takeda for sponsoring Inside Insight during 2020.



**56.5%**  
average e-Newsletter  
open rate



**2,465**  
active CCA Members



**9%**  
increase in new members



**46,000**  
number of  
magazines printed

# Research and Education

CCA is committed to building IBD research capacity through its annual scholarship and clinical project grants. Thanks to the generous donations of our community, we continue to award scholarships to researchers who will make new discoveries into these complex inflammatory diseases.

## Quality of Care

CCA continues to act to improve the quality of care for people through leadership of IBD stakeholders, advocating for funding, publishing evidence, and providing consumer-friendly materials.

## GP Aware

CCA has partnered with the Gastroenterological Society of Australia (GESA) and Australian General Practice Accreditation Limited (AGPAL) to support general practitioners and generalist gastroenterologists to more effectively participate in IBD management through awareness, education and Continuing Professional Development (CPD). In 2020, CCA was awarded the contestable grant valued at \$700,000 by the Commonwealth Government, and a Steering Committee was established, led by Prof Jane Andrews, with members from all three organisations and other IBD health professionals to oversee the project.

The project has identified the most commonly used high-quality Australian and international IBD management guidelines. The IBD management protocols identified were used in consultation with GPs and gastroenterologists in the first stage of the project to identify barriers and enablers to the use of existing referral protocols, management guidelines and IBD education.

The information collected through consultations will be used to plan and implement ways to increase the knowledge and use of the IBD guidelines by GPs and gastroenterologists. The project will develop eLearning modules for GP CPD later in 2021.

To keep updated on the progress of this program, please visit [crohnsandcolitis.com.au/ibdqc/gp/](http://crohnsandcolitis.com.au/ibdqc/gp/)

## Consumer Representative Panel

Many researchers and organisations come to CCA to get a better understanding of the opinions, needs and preferences of people with Crohn's and colitis. CCA has established a Consumer Representative Panel made up of people with IBD and carers who have experience with the condition and are engaged with others living with IBD. The panel provides a coordinated voice directly from people living with IBD to those who seek their perspective. The members of the panel have been involved in research design, program planning, IBD health information production, medication information and improved IBD awareness for the industry. There is strong evidence that healthcare developed by codesign between patients, health professionals and planners delivers better outcomes for people living with health conditions and the broader community.

## CEA-IBD (Consumer Education & Awareness-IBD)

CCA is undertaking a four-year research project in collaboration with Swinburne University of Technology to improve the information and services that are provided to people with Crohn's and colitis. This project is funded by the Commonwealth Government.

In 2020, an Advisory Committee, led by A/Prof Gregory Moore, was established to oversee the project. Members come from a variety of community organisations and professional



disciplines including gastroenterology, nursing and psychology. In addition, consumer members on the committee ensure the project is co-designed and focused on consumer needs.

Between July and December 2020, CCA completed an information material scan to locate high-quality consumer information available on IBD. A variety of Australian and international resources were reviewed, including print materials, websites, videos, podcasts, social media channels, journal articles and apps. In total, approximately 174 resources were included as part of the IBD information material scan on a range of IBD topics, including what IBD is, the symptoms of IBD, how IBD is diagnosed, how to manage and treat IBD, and many other IBD-related topics. CCA will refer to these resources in the future when developing, evaluating and promoting high-quality consumer education materials to the community.

In August 2020, CCA promoted a survey for IBD patients and carers to understand how people used health services, talked with doctors and other healthcare professionals, and looked after their health. We are very grateful to the more than 800 people with IBD and carers who provided information that will help CCA make it easier for people living with IBD and their carers to access, understand and use health information and services. The next stage of this project is to complete interviews with IBD patients and carers, and launch ideas generation workshops with IBD patients, carers and healthcare professionals. This will help CCA implement consumer information materials and interventions to address health literacy gaps.

To keep updated on the progress of this program, please visit [crohnsandcolitis.com.au/ibdqoc/cea-ibd/](https://crohnsandcolitis.com.au/ibdqoc/cea-ibd/)

#### Research Priorities Project

CCA is working on an 18-month project in collaboration with The James Lind Alliance to identify the top 10 research priorities of people with IBD, carers and healthcare professionals.

The first stage of this project involved an opportunity for people with IBD, carers, clinical researchers and healthcare professionals to participate in a survey to collect questions about IBD that will help identify the most common unanswered research questions. The survey went live in December 2020 and closed March 2021.

The next stage of the project is a second survey, where the questions collected in the first survey will be prioritised and a final list of the top 10 unanswered research questions will be shared with researchers and research funders. This will encourage them to focus on the most urgent and relevant needs of people living with IBD with a view to attracting more research funding to IBD.

The opportunity to participate in the second survey to prioritise questions will be advertised on CCA's website and social media channels during 2021.



To keep updated on the progress of this program and to view details of the Steering Committee led by Prof Paul Pavli and Katherine Cowan, please visit [crohnsandcolitis.com.au/ibdqc/research-priorities/](http://crohnsandcolitis.com.au/ibdqc/research-priorities/)

This project is supported by Janssen, Takeda and a generous anonymous philanthropic organisation.

### Scholarships

In addition to the scholarships awarded in 2020, the 2019 Mandy and Edward Yencken Postgraduate Research Scholarship and the 2019 Angela McAvoy Research Scholarship continue to fund Dr Betty Wu and Dr Chu Kion (CK) Yao's IBD research exploring the microbiome and diet respectively.

Over the past 9 years, the Crohn's and colitis community has been incredibly generous, contributing over half a million dollars to CCA's IBD research scholarships. By donating, you can support emerging researchers in this field who often lack the funding to get started.

### NEW! CCA IBD PhD Scholarship

The first CCA Inflammatory Bowel Disease PhD Scholarship was offered to and accepted by Dr Aysha Husam Al-Ani for the project: Novel Biomarkers in Inflammatory Bowel Disease, which will be conducted at the University of Melbourne.

This scholarship is supported by a generous, anonymous, philanthropic organisation.

### Fenton Family IBD Research Scholarship

As a result of a generous philanthropic donation from the Fenton Family, this additional scholarship was awarded to Dr Rimma Goldberg of Monash University and Monash Health. The \$60,000 three-year scholarship will support her investigation of Cell-Based Regenerative Therapy for Inflammatory Bowel Disease.

The research seeks to gain a deeper understanding of the mechanism by which the immune system of patients with inflammatory bowel disease turns on its host. It will then utilise this understanding to inform developing a treatment that uses the patients' own immune system to turn off the inflammation and regenerate the damage that has been caused.

### Asia-Pacific IBD Alliance

As a part of the APIBDA, CCA attended an informal webinar meeting held on World IBD Day to celebrate Crohn's and Colitis Society of Singapore's 8th anniversary. Discussions on IBD awareness month activities across APAC were shared.



**\$500,000+**

contributions to CCA's IBD research scholarships over the last nine years



**\$55,000**

funds donated to IBD research scholarships in 2020



### GutSmart

CCA launched GutSmart, a new and exciting online education platform for healthcare professionals. This platform provides further education on inflammatory bowel disease to better target the care of IBD patients.

So far, we have released one course: *Nutrition and IBD for Dietitians*, and in 2021 we will be releasing another course, this one targeted at psychologists.

With only one in three people with IBD having a dietitian as part of their treatment team, and only one in 10 a psychologist, it is our hope that GutSmart will change the narrative by increasing the number of healthcare professionals with specialised knowledge in IBD. As our network grows, a directory of GutSmart health professionals will be made available for members of the Crohn's and colitis community.

We are deeply grateful for the funding provided by The Erdi Foundation, the founding innovation partner for GutSmart.

### Other Research

CCA promotes various research studies run by Australian and international universities as well as sponsored research trials to help recruit participants and raise awareness around emerging research.

In 2020, CCA promoted 14 IBD research studies that covered topics such as the microbiome, exercise, wellbeing and diet.

Quality of Care Project Manager Wayne Massuger and CEO Leanne Raven are participating as co-researchers in the writing intervention trial headed by A/Professor Antonina Mikocka-Walus.

### Crohn's & Colitis Hub

The Crohn's & Colitis Hub (CCHub) is a branch of the CCA website that functions as a centre for IBD news and research.

Articles and research studies are freely available and sourced from reputable online publications. They are brought together to provide a comprehensive resource of the best available information on IBD and gut health.

The CCHub is also a centre of knowledge on how to manage IBD, covering topics such as diet, mental health and exercise. Free ebooks and other resources can be downloaded from the website for comprehensive information on ostomies, workplaces and IBD, and more.

Thank you to the CCHub sponsors Pfizer and Ferring.



Erdi Foundation



**34,538**

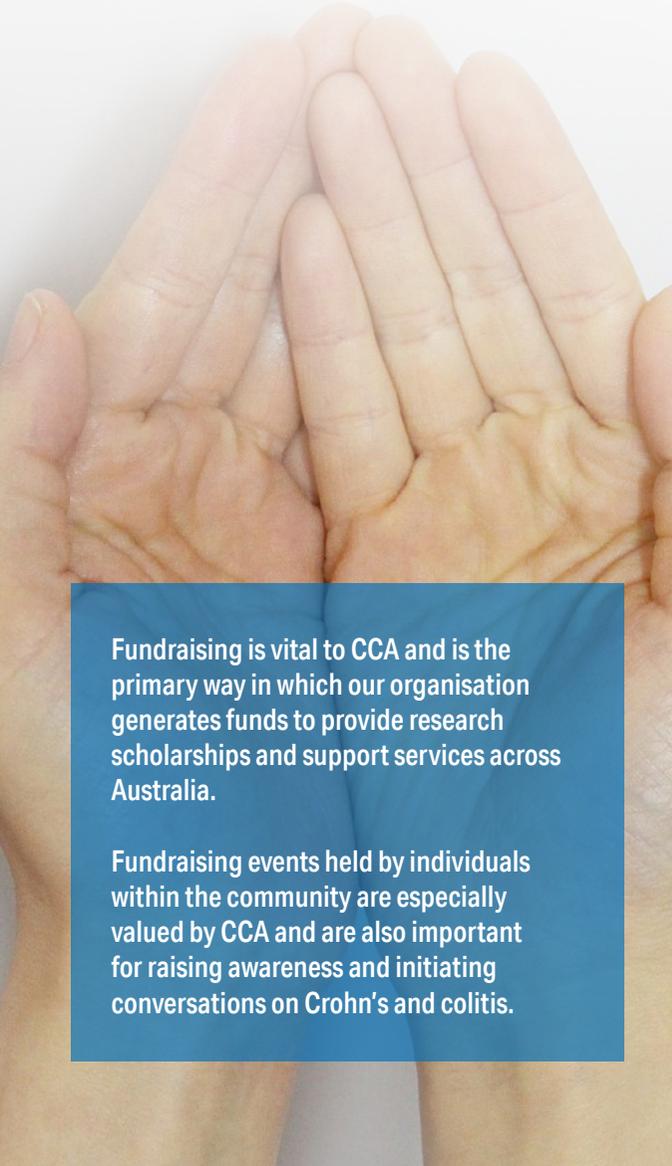
unique visitors to  
Crohn's & Colitis Hub



**11%**

return visitation

# Events and Community Fundraising



Fundraising is vital to CCA and is the primary way in which our organisation generates funds to provide research scholarships and support services across Australia.

Fundraising events held by individuals within the community are especially valued by CCA and are also important for raising awareness and initiating conversations on Crohn's and colitis.

## Community Fundraising

With many of our community fundraisers unable to go ahead with their exciting face-to-face fundraising plans across Australia in 2020, it was a great opportunity for our community to get creative and do things virtually to generate Crohn's and colitis awareness.

In 2020, virtual community fundraising activities included setting individual challenges using online fundraising pages, with many in the community walking in support of IBD, shaving or cutting hair, or celebrating a birthday by raising funds to support the Crohn's and colitis community. Fundraiser Alexander (pictured bottom left) raised over \$6,000 for CCA when he cut his hair in support of his sister who was recently diagnosed with IBD.

We are extremely grateful for the continued support and dedication of our community fundraisers during a difficult and uncertain time. We look forward to seeing them continue to strive to achieve a new personal best and embark on their next challenge to raise awareness and talk about IBD in their local communities.

*"I was in hospital, visiting Johlen, talking about his condition when it clicked that I could use art to raise much needed funds and awareness for Crohn's and UC. I was amazed at the number of people who supported me; those who were willing to bid exceeded my expectations."*

**- Mikey Raath sold his paintings on Instagram in support of his brother, raising over \$1,276.**

*"We decided that since World IBD Day is about going purple, that it would be fun to dye the girls' hair purple and to try and raise some awareness and funds for CCA. The support from everyone has been so amazing and the courage the girls have shown to share their stories is incredible."*

**- Ashleigh and Sophie (pictured right) teamed up to dye their hair purple for World IBD Day and together raised \$1,796.**

*"Through it all I'm determined not to let this disease get the better of me mentally or physically. I haven't always succeeded but the battle goes on. I set up the birthday fundraiser to help those of us who suffer with this horrible disease. In particular, for the children and young adults getting diagnosed every day. I wanted to raise awareness about the fact that there's no known cause or cure."*

**- Sally Lauder celebrated her birthday raising \$1,150 for the Crohn's and colitis community.**



# \$97,160

raised by community fundraisers in 2020





### Crohn's and Colitis Awareness Month

This year's chosen theme for Crohn's and Colitis Awareness Month – 'You're Not Alone' – turned out to be rather apt given the COVID-19 situation we all found ourselves in from March onwards. When the pandemic hit and changed our way of living, CCA's main goal was to ensure that the Crohn's and colitis community felt well supported, informed and connected. Many people in the Crohn's and colitis community decided to isolate themselves to ensure they stayed in good health; a new way of life was emerging for many.

As we switched from holding face-to-face Awareness Month activities to a digital strategy, our priority shifted towards keeping the IBD community connected and informed through CCA's website and regular updates on social media. We also strived to ensure that the community knew about CCA's support services, including the Crohn's and Colitis Helpline, NurseLine and virtual support groups.

MJ Pureza's beautiful Awareness Month illustrations truly brightened up CCA's social media presence and encouraged the community to comment and share their IBD stories, with an opportunity to thank their friends, family, workmates, IBD nurses and health professionals for their support and understanding of living with IBD.

CCA had to cancel the World IBD Day purple 'Shine a Light' campaign but quickly worked to replace face-to-face activities with interesting online content.

Flic Manning's very useful 'Wellbeing Strategies for IBD' video series was produced for Awareness Month to assist the IBD community with their physical, mental and emotional wellbeing, particularly during times of lockdown.

Our engaging live stream Q&A event with Justan Singh (IBD Ambassador), A/Prof. Susan Connor (gastroenterologist) and Alex Sechi (IBD nurse) also proved to be very popular with more than 2,500 views on CCA's Facebook page and website combined. It is available to view at <https://www.youtube.com/channel/UCosFQeKbTBEVPfuDmVcmB3w>

Thank you to our Awareness Month sponsors Janssen, Dr Falk and Takeda for supporting another successful and vitally important Crohn's and Colitis Awareness Month in May 2020.

### World IBD Day: May 19

CCA joined in celebrating World IBD Day again in 2020. As we weren't able to hold the 'Shine a Light' campaign this year due to COVID-19 restrictions, we ramped up our digital presence and also shared our social follower's and supporter's posts and photos and Instagram stories on the day. It was great to see the community come together on digital platforms to share stories and thank the friends, family, work colleagues and healthcare professionals (particularly IBD nurses, since it was the WHO Year of the Nurse) that have shown understanding and support during the tougher times.



**270,000**

Facebook reach during Awareness Month



**234**

Awareness Ribbons sold



**6**

radio interviews during Awareness Month



**LIVE**

**2,500+**

Live stream Q&A views



**3,260**

views of Wellbeing video series

# live fearless challenge™



## Live Fearless Challenge

September again proved to be an active month and start to spring, as a record number of people from our community got behind the Live Fearless Challenge. Some people took on the challenge for the first time, while others put on their running shoes for the third year in a row.

Getting people moving has always been the goal of the Live Fearless Challenge, and in 2020 we had a record number of people participate in the Live Fearless Challenge, making it the most successful challenge to date. Despite COVID-19 restrictions participants registered for the challenge well in excess of our expectations, with 838 participating and more than 5,000 people donating to them, building on community awareness and fundraising.

Many participants chose to mix up the activities in 2020, incorporating more than one type of exercise into their 150km activity goal for the month. The event also gave participants the opportunity to try a new activity or start with a low-impact exercise like yoga and ease their way into some regular activity throughout the month.

One of the participating teams – Haytch's Modest Pelicans – published a blog about Harrison's (aka Haytch) IBD journey every day of the Live Fearless Challenge! An amazing effort in dedication. Our ambassadors not only got behind the challenge, but they also participated in it, sharing encouragement and inspiring stories with the community. This year's group included young ambassadors like Sophie and Ashleigh from team 'Tween Power', fitness fanatic Justan Singh, wellbeing expert Flic Manning and the Liverpool Hospital IBD team, to name a few.

Thank you to our first Live Fearless Challenge corporate sponsor, Abbvie, who also participated as a team in the challenge and promoted it through the month.

### Top Fundraisers (Individuals)

Bruce Rosengarten \$8,257  
Lachlan Pike \$7,070  
Raani \$3,501

### Top Individual Challengers

Emily Bence 1,110.42km  
Jessica Cass 1,102.61km  
Andrew Hartney 994.14km

### Top Fundraisers (Teams)

Haytch's Modest Pelicans \$9,349  
Doing it 4 Declan \$8,559  
Team Takeda \$6,584

### Top Team Challengers

Team Takeda 4,887km  
Haytch's Modest Pelicans 4,772km  
Crohn's Slayers 3,957km

*"This was the first year I participated in the live fearless challenge. I was diagnosed with Crohn's nearly 10 years ago. I came forward with my story with Crohn's on social media for the first time to empower myself, inspire others and raise funds and awareness for Crohn's and Colitis Australia. In coming forward, I was able to raise over \$2,500, spread awareness and inspire a further three people to come forward with their story and sign up for the Live Fearless Challenge! The challenge itself had a huge impact on me as I was able to find the courage to come out publicly finally and talk about my journey. I was able to get fit while doing so too!"*

*"My son was diagnosed several years ago and I did this challenge specifically in his honour. He means the world to me and anything I can do to help raise funds to find a cure I will do. To the organisers of the Live Fearless Challenge, I want to say a big thankyou to you all and please keep up the great work you are doing."*

*"I was extremely grateful for the opportunity to take part in the Live Fearless Challenge 2020 - not only was I able to raise funds and awareness for Crohn's and Colitis, but I was also able to get fit and active in the process which was really good for my own health especially with the COVID-19 lockdown!"*



**838**  
participants

**5,900**  
total people involved



**\$272,000+**  
funds raised during the 2020  
Live Fearless Challenge



**103,000km**  
kilometres travelled by participants  
in the 2020 Live Fearless Challenge



**5,062**  
donations made during the  
2020 Live Fearless Challenge



Over the past 200 years, toilets have added

20

years to the life-span of humans.



### World Toilet Day

CCA celebrated World Toilet Day on 19 November, running a two-week social media campaign to generate conversation about the importance of giving people with Crohn's and colitis access to clean and decent toilet facilities across Australia.



During the campaign, it was wonderful to hear from our community about their experiences of good, reliable toilet facilities – their #gotoloo! The community also shared moments of kindness, for example when a stranger had been considerate and allowed them access to a toilet at a time of urgent need. We also shared our favourite #loowithaview photos and CCA Ambassador Luke Escombe shared his very poignant and candid World Toilet Day video message with the community.

CCA's community were very engaged with social posts regarding resources such as the Can't Wait Card and National Public Toilet Map, as well as engaging in discussions linked to CCA's "Did you know?" questions posed on social channels and in Instagram stories.

Thank you to our first World Toilet Day sponsors Abbvie and Gilead.



# Digital Transformation

## Risk Management Strategy

During 2020 we developed our Risk Management Strategy and implemented a risk register with high level oversight at management, Finance, Audit and Risk Committee, and board.

## Data security and reporting

In February 2020 we implemented a new firewall and anti-virus security system and added additional protections to our web-based platforms. With increased targeting of external threats education sessions were conducted with staff to improve management of phishing threats via email. All websites were migrated to one secure platform which has reduced expenses and 'captcha' verification implemented on new sites. Our backup facility has been relocated offsite to ensure business continuity if required.

## Equipment

A new cloud-based telephone system with access via computer and phone was implemented in 2020 and this has proven to be cost effective. All workstations have moved to a laptop and docking station to facilitate working from home.

## Team Communication

Team communication and decision making has been enhanced whilst working offsite with two leadership team meetings per week, regular meetings between project teams, quarterly review meetings and full CCA staff meetings post board meetings. Most meetings have utilised either Microsoft Teams or Zoom platforms. Team rosters through SharePoint have been implemented to guide communication during the pandemic with hybrid working models.

## Organisational Culture

The way we work at CCA is based on FACTS this has been tested during 2020 as we have faced the challenge of living our values within the workplace.

<b>F</b>	<b>FAST</b>	Responsive to new ideas and insights - we design experiences with better outcomes and we are quick to act in ways that empower people
<b>A</b>	<b>AGILE</b>	Our agility helps us to drive meaningful positive change and ensure social and fiscal responsibility
<b>C</b>	<b>CONNECTED</b>	We strive to deepen the connection to the Crohn's and colitis community, understand its meaning and improve experience based on evidence
<b>T</b>	<b>TRANSPARENT</b>	Proud of what we do, we aim to showcase our achievements, disclose our failures and learn from our experiences
<b>S</b>	<b>SMART</b>	We innovate by trialling new initiatives, gathering evidence, adding value and sharing our learnings

# Financial Report

This report is for the 12 months ended December 2020. The financial surplus of \$448,735 has increased by \$291,685 compared with the previous year.

The surplus was driven by three elements. The most significant portion attributed to the COVID-19 stimulus package from the Federal Government which helped to supplement lower donations, community fundraising and sponsorship revenue directly impacted by COVID-19 in 2020.

The second element being the continued success of our annual Live Fearless Challenge which transformed to a virtual event in 2020 and raised \$276,035 for the organisation – it's most successful of the three years since inception.

The final element is attributed to prudent cost control during the COVID-19 period to preserve cash flow and to ensure the protection of our programs, our workforce and the continued success of the organisation to support our IBD community.

The generosity of our landlord is also acknowledged, given he agreed to a 50% reduction in rent during the six months we were not able to use our Melbourne premises.

As a result our cash position has also improved this year and further strengthened the liquidity position of the organisation and set it up for success and confidence as we move into 2021.

With a stronger balance sheet, we can report an increase in net equity to \$1,283,861 for this year, compared with \$835,128 in 2019.

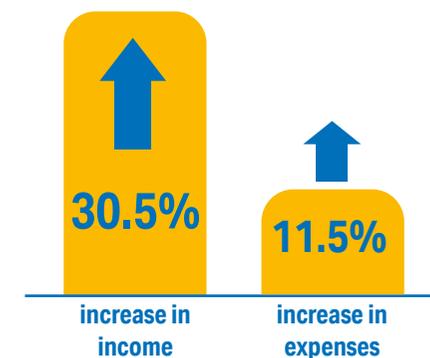
**A full audited financial report is available on request or can be accessed via our website.**

## Asset Register

The Company Asset Register was reviewed and updated.

## Key Financial Indicators

Ratio	Category	Definition	Calculation	Target	2020	2019	2018
Current Ratio	Liquidity	An indicator of the company's liquidity	Current Assets/Current Liabilities	2:1	2.40	1.99	2.58
Return on Investment	Profitability	Indicates how well an organisation is utilising it's equity investment	Net Income/Equity	10-14%	349%	19%	13%
Debt to Assets	Debt/Leverage	Measures the % of assets being financed by liabilities	Total Liabilities/Total Assets	<1	0.41	0.49	0.3



# Board of Directors



**Bruce Rosengarten**  
Chairman

Bruce Rosengarten has spent over 35 years in executive roles across eminent organisations, and has been living with ulcerative colitis for more than 40 years. Until mid-2017, Bruce was Executive General Manager, Commercial at Caltex responsible for all sales, marketing, innovation and convenience stores. Bruce has held senior roles at Weight Watchers (President Asia Pacific and emerging markets), and at Shell (Global Vice President Retail, Marketing) where he led Fuels, Convenience stores, Loyalty, Cards, Marketing and the Shell brand globally. Prior to this, he was Executive Director at Crown, launching Crown locally and internationally and running Tables Games. He spent over 12 years at Coles Myer overseeing regions of Department stores, and additionally, was Managing Director of World 4 Kids.

Bruce has extensive governance experience across a diverse range of organisations including ASX listed, private companies, joint ventures, industry associations and the not for profit sector. Bruce was a Director of Jewish Care Vic 2008-15 and its President/Chair 2009-2012. He has held governance roles in the not profit sector, including the Singapore Jewish Welfare Board and as a Council Member of Mt Scopus Memorial College. He has also held extensive roles in industry associations including International Committee Chair National Association of Convenience Stores, Australian Institute of Petroleum, VP South Australian Retailer's Association, and was a Rundle Mall Management Committee Member.

Bruce is the author of Passionate Leadership, runs his own consultancy and is a member of several advisory Boards including Binyan 3D Studios (Chairman), Link Financial Services (Chairman) and MadMex.



**Paul Pavli AM**  
Director

Professor Paul Pavli AM trained in Gastroenterology at Concord and Royal North Shore Hospitals in Sydney, and has had an ongoing interest in the basic science and clinical aspects of the inflammatory bowel diseases (IBD) since he finished his specialist training. Paul completed a Ph.D. in gastrointestinal immunology at the Australian National University (ANU) and has pursued an active research program studying the causes of IBD. Working with researchers from the ANU, he helped establish the Australian Familial IBD Register in the early 1990s, and more recently, has been studying the role of bacteria in triggering IBD.

In parallel, he has helped develop a clinical service in IBD at Canberra Hospital where patients have access to all facets of treatment including clinical trials of novel therapies and nursing, surgical, nutritional and psychological support for patients and their families. Paul has maintained an active role as a teacher and mentor for undergraduate medical students, hospital resident staff, and advanced trainees in Gastroenterology who wish to specialise in the management of IBD.

He has also served on a number of Federal and Territory government bodies and professional organisations including the Australian Drug Evaluation Committee (ADEC), now the Advisory Committee on Pharmaceutical Medicines (ACPM), the National Health and Medical Research Council (NHMRC), the Royal Australasian College of Physicians, the Gastroenterological Society of Australia and Therapeutic Guidelines.

## Board Advisory Committees

### Scientific, Medical and Quality of Care Advisory Committee

#### Associate Professor Gregory Moore (Chair)

Professor Paul Pavli  
Professor Jane Andrews  
Stephanie Buckton  
Dr Fergus Gardiner  
Alexandra Sechi  
Associate Professor Leanne Raven  
Dr Emma Halmos  
Dr Simon Knowles  
Dr Ed Giles

### Governance, Nominations and Remuneration Committee

#### David Reckenberg (Chair)

Bruce Rosengarten  
Julie Weldon  
James Oliver

### Finance, Audit and Risk Committee

#### James Oliver (Chair)

Bruce Rosengarten  
Julie Weldon  
John Brennan



**David Reckenberg**  
Director, Company Secretary

### Chair - Governance, Remuneration and Nominations Committee

David Reckenberg is a lawyer who has worked in the wealth management industry for over 20 years, specialising in superannuation law. Between 2005 and 2009 he also held operational (non-legal) management roles with AXA.

David currently works part time as a special counsel with Hive Legal and as a qualified teacher of English as a second language, he teaches part time. After a family member was diagnosed with Crohn's disease some years ago, David began supporting CCA.



**Gregory Moore**  
Director

### Chair - Scientific, Medical and Quality of Care Advisory Committee

Associate Professor Gregory Moore is an IBD specialist Gastroenterologist. He founded the Inflammatory Bowel Diseases Unit at Monash Medical Centre in 2006, and oversees a specialised IBD clinic. Gregory coordinates a busy clinical trials unit, undertakes ongoing research and combines private practice and undergraduate and post-graduate teaching.

He is a senior lecturer in the Department of Medicine at Monash University and supervises research students. Gregory is also a member of the Australian Inflammatory Bowel Disease Association, the peak medical IBD group, and is a sought after speaker at both scientific and public forums.

### Fundraising and Communications Committee

#### Julie Weldon (Chair)

Bruce Rosengarten  
Sally Stockbridge  
Sue Beecher  
Lachlan Pike

# Board of Directors (cont)



**Daniel Teller OAM**  
Director

Daniel Teller OAM started his working career as a Non-Ferrous Metals commodity trader and then transitioned into the family business (Teller Group Pty Ltd).

He became a Director of both the Group's businesses (Teller Automotive Group & Harlea Properties) and now focuses on the family's long-term property investments.

For many years, Daniel has been working with both State and Federal Governments in supplying Affordable Housing, and in 2016 was Awarded an OAM for services to aged persons in the community.

Daniel was a launch participant in the City of Port Phillip's Growing Affordable Housing In My Backyard, was involved with the New Directions for Social Housing – Innovation Round Table Panel, and has been a member of the Community Housing Federation of Victoria.



**Sally Stockbridge**  
Director

Dr Sally Stockbridge has had an extensive career in free to air TV, and film and television compliance. She is an expert in the areas of regulation and classification with media policy and broadcast industry knowledge, and is the Network Classification Manager at Network Ten.

She is a published author in the area of communications and broadcast policy and has served on specialist committees and industry bodies including five years with the former Commonwealth Film Censorship Board.

Sally is a former University lecturer with a PhD in Media Communications. She has a deep interest in politics and in promoting diversity and inclusivity, and is also on the Board of the Sutherland Shire Environment Centre.

Sally has lived with ulcerative colitis her entire adult life.



**James Oliver**  
Director, Treasurer

## Chair - Finance, Audit and Risk Committee

James Oliver is a partner with Deloitte Touche Tohmatsu, specialising in governance, regulation, audit and risk management services to the financial services sector. He has worked in Deloitte's London, Sydney and Melbourne offices and is well connected within the business community.

James has a BSc Economics from the University of Nottingham and is a Fellow of the Institute of Chartered Accountants in England and Wales, as well as a registered company auditor. He is a member of several industry working groups on matters related to regulation, internal controls and governance.

He has seen first-hand the impact that IBD can have on people, and the difference CCA is making. His goal as a board member is to contribute to making what is an already well-run organisation even better, through strong risk management, compliance and oversight of financial processes.



**Julie Weldon**  
Director

## Chair - Communications and Fundraising Committee

Julie Weldon has worked in corporate communication in both Australia and the UK for nearly 25 years, and has lived with Crohn's disease since 1994.

She is the Managing Director of JAW Communications, a consultancy she founded in 2011, which works across a wide range of industries and sectors, including government, corporates, small businesses and not-for-profit groups.

Julie was previously a director of the International Association of Business Communicators (Victoria), and served on several of IABC's international task-forces and committees.



**Kara Ward**  
Director

Kara Ward is a digital experience strategist and marketer. She has over 25 years experience designing and leading transformation programs for start-ups, joint ventures, non-profits, government agencies, and global corporations.

As one of the early pioneers of digital, Kara launched significant brands in the Australian market including Microsoft, Telstra, and Nine Digital. She has brought new products and services to market, and established profitable revenue streams for multinationals such as Macquarie Bank, Westpac, Merrill Lynch, and Insurance Australia Group.

Kara has worked for the top two globally ranked leaders in digital, Accenture Interactive and Wunderman, and instructed the business leaders of tomorrow at General Assembly. She runs a digital strategy and management consulting business. Kara has family and friends living with Crohn's disease.



**Loretta Bayliss**  
Director

Loretta Bayliss is a graduate of the Australian Institute of Company Directors' Company Directors course. She offers an accomplished history of building successful organisations and teams through strong governance, values-based, sustainable relationships and a deep understanding of client requirements, having grown Prescience Group (Australia) from a single Australian entity to three operating entities across Australia and ASEAN, headquartered in Brisbane, Australia.

Prior to founding Prescience, Loretta held senior roles with large, internationally headquartered ASX listed commercial and technology consulting organisations. In these roles, she rapidly established credence as a successful leader of complex, corporate wide client projects, with a demonstrated mix of business savvy, technical knowledge and client and stakeholder relationship management skills.

Loretta has been an active and involved supporter of and fundraising volunteer for Brisbane based Act for Kids since 2008, and is also a strong supporter of the Cure Brain Cancer Foundation.

# Thank you

**Crohn's & Colitis Australia are grateful for the generous support of so many individuals, organisations and businesses. We would like to acknowledge and thank those listed below for making a positive difference to those living with inflammatory bowel disease during the 2020 calendar year.**

## Community Fundraising

**\$2,000 - \$4,999** Drummond Golf Underwood, L Pike, N Koch, Farnsworth Investor Relations, R Jennings  
**\$1,000 - \$1,999** HBF Run for a Reason, A Jelekainen, Entertainment Publications of Australia Pty Ltd, K Diamond, W Pike, Morayfield District Lions Club Inc, L Apted, G Paterson, B Ryan  
**\$200 - \$999** AbbVie Pty Ltd, P van Gaalen, B Kohn, The Posy Story, C Concannon, S Emms, J Fahad, B Heagney, M King, G Kuchel, D Lustig, J Motta, G Papadopoulos, J Begun, J Eva, D Lustig, A Maple-Brown, H Mitchell, R Subotic, W Marks, E Meldrum, T & T Dukic, G Felipe, G Almenara, C Dalla riva, S Jovanovic, W Massuger, S O'Brien, K & D McCulloch, Happy Black Sheep Roaming Cafe, R Assaf, M Toirkens, Darcy's Metal Fabrication & Mobile Welding, D Teller, O Coote, Le Plastrier family, K Aupers, S Auster, B Baker, N Barda, J Billinghamurst, J Clark, B Cooke, Seb H, P Harrigan, S Kempler, R Keogh, J Lannen, R Lee, A Pratt, T & M van der Ham, C Young, A Boerema, D Honeywill, L Jones, S McCulloch, G McDonald, S McKnight, M Modi, J Moon, P Robertson, A Rubin, J Taylor-Bartels, M Bullock, J Christie, S Fahad, S Monks, S Payne, L & O Davis, K Harvey, A Hondrogiannis, V Chsuhan, G Almenara, L Balia, C Blundy, W Blundy, D Bosnjak, A Brewer, S Challacombe, L Critcher, M D'Alessandri, R & S Pathak, S Donnelly, B Duncan, A Eady, G Edie, J Garcia, G Gould, R Grande, G Hershan, S Hughes, B & N Hunter, R Kavnat, B Kenny, A Lowe, L Maffescioni, A Malone, L Mantell, A Moore, P Moore, M Nuciforo, B Penna, P & J Robinson, G Sanyasi, M Sean, N Seeney, S Sergis, I Shanks, G Shannon, D Tarrant, L Raath, R Lo Giudice, E Bates, Queensland Country Women's Association, Urangan Branch, B & S Allen, J Baenziger, L Barkl, D Bence, L Brand, J D'Alessandri, T Gillham, A Menz, S Ortenburg-Light, B Ram, I Shanks, B Trollope, J Young

## General Donations

**\$40,000** Dorothy Paterson  
**\$30,000** Mandy & Ted Yencken  
**\$25,000** Erdi Foundation  
**\$10,000** Redman Family, L Pike  
**\$5,000 - \$9,999** S Trevor, Eirene Lucas Foundation, Ladybird Group, D Birner, L Raven  
**\$2,000 - \$4,999** J Mandel, A Maple-Brown, Maple-Brown Abbott Ltd, M Hughes, The Jackson Foundation, G Board, D Reckenberg, T Sandison, N Sonenberg  
**\$1,000 - \$1,999** Cabam Pty Ltd t/as Matheson Family Trust, The Bruce and Ros Rosengarten Family Fund, W Howard, A Kurt, I Habib, K Parr, P Goldsmith, K Rogers, S O'Dea, R Ramsden, S Bartlett, J Chan, H M Chew, K Diamond, K Gallus, R Hibbard, A Kingsford-Smith, P Maguire, C & H Martin, D Shanahan, N Barrow, C Busby, C Azzopardi  
**\$200 - \$999** N Kruger, W Massuger, ATO Departmental, J Andrews, E Bray, D Petrie, T Whitney, M Walker, B Boyd, E Leske, T Rynne, T Baker, Lions Club of Jervis Bay, K Meacock, N Barrow, A Newman, K Toirkens, B Backer, M Ebb, D Fehlberg, S Gillon, P Knight, T Lickiss, M Melville, N Nosow, N Schot, Tron Civil Contracting Limited, R Brierley, T Lickiss, A Lord, K Rich, R Singleton, Campari Australia Pty Ltd - VIC State Office, Flight Centre Foundation, J Williamson, M Powell, L Apted, M Ellis, J Lax, A McWhirter, M Sharp, T Yang, V Anich, M Gibson, K McDonald, L McNally, S Sutton, C Tonner, G Rabinowitz, M Clarke, J Kooloos, T Stuchfield, Belair Public School, N Rigby, R Burns, D Cooper, K Costanzo, L Maughan, P Walker, J Zeinstra, M Battle, A Kenna, N McVicar, C Poidevin, K Rich, R Brydie, Landsdale Rose Gardens, R Birks, S Spiers, R Johnston, T Rynne, J Jones, J Bertino, L Bills, B & M Elliott, A Lambert, A McWhirter, A Patane, K Rogozinski, T Simm, R Ziino, V Hoogstad, P Shannon, B Byrne, B Gray, A Weeks, A Baud, M Boyd, S Gerrans, S Hayward, A Junor, P King, N Towns, C Cutche, N Giles, K McTackett, P Farnan, S McDonald, D Sande, B Attwood, M Buxton, J Connery, A Dawson, R M D'Orazio, S Field, M Flynn, J Haras, M Ireland, P Irving, R McKay, J Neldner, J Thompson, S & G Tribbick, G Vincent, L Walkington, M Watkins, N Foster, L Bowler, J Fahad, B Ferguson, S Field, A Gilroy, D Green, S Klineberg, S Lawson, F Macrae, K & D Muckert, C Pradun, B Weldon, J Weldon, B Zahra, K Osborne, A Chuang, B Dimon, A Saraceni, P Hansen

## Research Donations

**\$100,000** Anonymous  
**\$25,000** Mandy & Ted Yencken  
**\$20,000** Fenton Family  
**\$5,000 - \$9,999** D Blackford  
**\$2,000 - \$4,999** D Fennell, B Hughes, T Nuij  
**\$1,000 - \$1,999** S Conroy, C Thorne, P Crupi, A Timpani, J Dillon, Z Fisher, S Gluskie, J Jones, D McDermid, S Thompson, Queensland Country Women's Association, Clermont Branch, M & R Winter, M Petith  
**\$200 - \$999** N Fairall, J Thompson, B Purbrick, D Fehlberg, J Dart, D Minns, M Treloar, N Barrow, C Carley, R Chalmers, Double Scotch Pastoral Co, H Koustas, I Mackenzie, D McDermid, C Pert, P Scott, A Wallenhoffer, P Gordon, J Dalton, S Lawson, A Patroni, W Viles, A Jones, G Rabinowitz, W Wise, C Azzopardi, M Donnelly, C Lloyd, A Stewart, J Watson, E Davies, M & L Dumbleton, H Bombardiere, A Bortollon, R Causley, L Gatfield, R Houghton, C Kerr, K Lu, J Fahad, P Gaudry, M Ross, K Crowe, K Coulson S Wallis, T Wheeler, O Barry, R Brown, P Eddy, P Hellsing, S Jaggard, I Lau, M & T Marzella, J McShanag, S Shingavi, W Wise, S Chhabra, I Doherty, M Eddy, P Fredericks, D Lynch, J & J May, K Osborne, A Saraceni, K Toirkens

## Bequests

Estate of the late Socrates Paschalidis  
Pethard Tarax Charitable Trust

## In Memoriam

C Nicholson	D McBean
F Dillich	I Mahic
J Coles	J Turner
M Buffon	M Higgs
P Picking	S Johnstone
T Rees	

## In Celebration

Dana & Greg's Engagement  
Messmer Wedding  
Rebecca Lipsitz's 40th Birthday

# Our partners



Australian Government  
Department of Health

