

Volunteer Position Description

Role

CCA Youth Support Programs

Location (depending on the program)

Remote/online/in-person

Role Purpose

Volunteers play a vital role in creating safe, inclusive, and empowering spaces for young people living with chronic conditions. Through Camp and Yep! Online, volunteers provide peer connection, encouragement, and practical support that helps participants build resilience, confidence, and community.

Key requirements

- Current Working With Children Check (issued by the relevant state or territory of residence)
- Current Police Check
- Reference Check
- Prior experience working with children and young people

Key Responsibilities

- Youth Engagement
 - Facilitate group activities, discussions, and games that foster connection and fun.
 - Encourage participation while respecting individual needs and boundaries.
- Support & Mentorship
 - Offer empathetic listening and guidance to young people navigating health and life challenges.
 - Model positive communication, teamwork, and self-care practices.
- Program Delivery
 - Assist staff in running scheduled sessions, workshops and events.
 - Contribute to online moderation and interactive elements in Yep! Online.
- Safety & Inclusion
 - Uphold trauma-informed, inclusive practices that ensure all participants feel welcome.
 - Follow safeguarding protocols and respond appropriately to wellbeing concerns.
- Collaboration
 - Work alongside staff, health professionals, and other volunteers to deliver a cohesive program.

- Share feedback and ideas to improve youth engagement and program quality.

➤ Skills & Attributes

- Warm, approachable, and empathetic communicator.
- Ability to engage respectfully with diverse young people.
- Reliable, adaptable, and proactive in group settings.
- Commitment to confidentiality and professional boundaries.
- Enthusiasm for youth empowerment and community building.

Time Commitment

- Camp: Participation in pre-camp training plus full attendance during camp dates.
- Yep! Online: Flexible shifts supporting online sessions and activities.

Training & Support

- Volunteers receive orientation in trauma-informed practice, safeguarding, and program delivery.
- Ongoing mentoring and debrief opportunities are provided to ensure wellbeing and growth.